# RECEIVED 

Public Service Commission
AUG 212008
211 Sower Boulevard
PUBLIC SERVICE
P. O. Box 615

Frankfort, Kentucky 40601

## Gentlemen:

On August 14 we received our current KU bill for service from July 14 to August 12. The bill was 110 kwh less than the bill a year ago for the same number of days. However, the total bill was $\$ 29.13$ more - right at a $21 \%$ increase. We realize KU has requested an adjustment of its rates and charges to become effective on and after September 1, 2008. That proposed increase has been stated to be approximately $2 \%$ overall. Also, the estimated amount of the annual increase for Residential service has been stated at 4.27\%.

It is not even September, yet our current bill had an increase of almost $21 \%$. That is certainly more than the $4.27 \%$ or $2 \%$ overall increase requested by KU. WHY????

We have also noticed in KU's request that the flat RS customer charge will be changed from a flat $\$ 5.00$ to a flat $\$ 8.49$ each month. My calculations figure that to be right at a $70 \%$ increase, NOT $4.27 \%$ or $2 \%$. Residential Service customers are to be hit with the second largest \% increase, and the largest total in dollars. This is the group of customer who can least afford big increases. Many of the RS customers are elderly and those on limited and fixed incomes!!!!!

Please give the Residential Service customers relief from this increase.


Sam J. and Linda C. Smith
409 N. Walker St.
Marion, Ky 42064
an company

DATE DUE 08/23/07 AMOUNT DUE $\$ 138.85$

Looking for an easy way to help the environment? Reduce the amount of paper you receive each month by enrolling in BillMail. Visit us at www.eon-us.com and sign up today to receive your future bills by e-mail.

## ACCOUNT INFORMMATION

Account Number:
Account Name:
Service Address:

Sam J Smith 409 N Walker St Marion, Ky

|  | This Year | Last Year | BILLING SUMMARY |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Previous Balance |  | 132.09 |
| Averages for |  |  | Payments as of 08/13 |  | (132.09) |
| Billing Period |  |  | Balance as of 08/13 |  | 0.00 |
| Average Temperature | $78^{\circ}$ | $79^{\circ}$ | Electric Charges | 132.21 |  |
| Number of Days Billed | 29 | 29 | Taxes and Fees | 6.64 |  |
| Electric/kwh per Day | 78.4 | 98.3 | Utility Charges as of 08/13 Total Amount Due |  | 1388.85 |



Customer Service: 1-800-981-0600 Mon-Fri 7AM-7PM(EST) Walk-In Center Hours: Mon-Fri 8AM-5PM (EST) Telephone Payments: (800) 807-3596

| DUE DATE | AMOUNT DUE |
| :---: | :---: |
| $08 / 25 / 08$ | $\$ 167.98$ |

www.eon-us.com

## ACCOUNT INFORMATION

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| ACCOUNT INFORMATION |  |
| :--- | :--- |
| Account Number: |  |
| Account Name: | Sam J Smith |
| Service Address: | 409 N Walker St |
|  | Marion, Ky |


| BILLING SUMMARY |  |  |
| :--- | ---: | ---: |
| Previous Balance |  | 135.19 |
| Payment as of 08/13 |  | $(135.19)$ |
| Balance as of 08/13 | 159.85 | 0.00 |
| Electric Charges | 8.13 |  |
| Taxes and Fees |  | 167.98 |
| Utility Charges as of 08/13 |  | 167.98 |
| Total Amount Due |  |  |



## ELECTRIC CHARGES



## BILLING INFORMATION

Franchise Fee: A pass-through of fees paid by the Company to municipalities for the right to serve customers located in those municipalities.


